



Enterprise Manual V7.5

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Registry Update to FormTrap Spooler

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Installing .reg files under a 64-bit operating system

FormTrap comprises a 32-bit FTDesign module and a 32-bit (normal) or 64-bit (additional cost) Production System.

For the 32-bit versions, you may be running on either a 32-bit or 64-bit machine.

We will occasionally send out Registry Updates to either FTDesign or to the Production Systems (Enterprise or SBE Spoolers), you will need to select the correct version of regedit.exe to install those updates.

32-bit program on 32-bit operating system or
64-bit program on 64-bit operating system run the .reg file sent to you

save the registry.zip file sent to you to the machine running that program, also save it where you saved your original InstallShield program uploaded from the web site that represents your current installation

stop the program or service

double-click the registry.zip file

click the .reg file shown to update your registry

restart the program or service

32-bit program run on 64-bit operating system - you must select the correct version of regedit. The 32-bit version is in folder `..\Windows\syswow64\` Do the following:

unzip the registry.zip file sent to you and save the file on the machine to be updated, also save it where you saved your original InstallShield program uploaded from the web site that represents your current installation

stop the program or service

connect to the `..\Windows\syswow64\` folder

right-click on the Windows icon at screen left, Properties, open the Windows Command Processor at the top of the list for a CMD line (DOS Command)

key in the command **regedit.exe <registry.reg>**

restart the program or service

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